

THE WATER DAMAGE RESTORATION PROCESS



EMERGENCY CONTACT

When you call, our specialist will guide you through several questions that will help us appropriately respond to your unique water emergency. Beyond understanding your situation, we will want to set up a time for your local Coast View Restoration professional to inspect the property and create a restoration plan for you. Fast response is critical, so we'll want to schedule this as soon as possible.



INSPECTION & WATER DAMAGE ASSESSMENT

After our professionals arrive at your home, they will thoroughly assess the water damage and help you understand its severity, hazards that may be present, and determine what can be restored. If necessary, we will also assist with stopping the source of the water damage. All of this is a crucial step to creating an effective plan of action that will result in the successful restoration of your property.



WATER REMOVAL

Service work normally begins with a thorough extraction of water. This helps prevent the spread of water in the structure and reduces drying time. Typically, hundreds or thousands of gallons of water are removed using powerful pumps and extraction units during the water removal process.



DAMAGED MATERIAL REMOVAL

If any materials cannot be successfully re-stored, this will be communicated to you. These materials are typically removed as soon as possible to expedite the drying of all restorable materials.



CLEANING, SANITIZING, AND DEODORIZATION

Water damage can create cleaning, sanitizing, or deodorization needs for floors, furniture, and other personal belongings. Coast View Restoration professionals use a variety of specially formulated products, industry-leading equipment, and proven techniques to accomplish this important aspect of restoration.



DRYING

After the bulk of the water has been removed, our specialists use industry-leading drying equipment to remove the water you can't see. This will target water within materials to bring these materials back to their normal moisture level. This equipment is normally placed during the first visit to your property. The type and amount of equipment is based on your unique situation and industry standards.



MONITORING

During the drying process, our specialists will want to visit your property daily to help ensure materials are drying properly, check drying equipment performance, and make changes as needed. This monitoring process is critical to effective and efficient drying of your property.



REPAIRS AND CONSTRUCTION

After these initial steps, your home may need construction work to get your property back to its pre-loss condition. The repair step can be minor repairs or rebuilding entire areas of your home. We can simplify the restoration process by handling both the initial damage mitigation and rebuilding the affected areas. Having one qualified company for the entire process can save time and keep costs low.



STORAGE

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