

TOP WATER DAMAGE FAQs YOU NEED TO KNOW

SHOULD I CALL MY INSURANCE PROVIDER?

If a storm or other calamity flooded your home, insurance companies generally prefer that you contact us before them. So if your basement, house, or business has a flood, contact Coast View Restoration, Inc. immediately. We will get our trucks to your location as fast as possible, perform an inspection, and with your permission, start removing the water from the property. Along the way, we will work with your insurance company to make a claim. We'll also work with the insurance company's adjuster.

WHAT IS THE WATER DAMAGE REMEDIATION PROCESS?

The first step is to extract all water from the affected area(s). Once all water is removed, our restorers use state-of-the-art dehumidifiers and other tools to dry up any residual water and moisture to help combat the potential for mold growth. The timeframe for this step is never concrete, as it really depends on the extent of the water found on the premises. After the drying stage, moisture meters and thermal imaging cameras are used to ensure that the area is truly dry. We take this extra step to give you peace of mind that you won't have to worry about mold developing down the line. In some cases, we may have to remove affected drywall, deep-clean carpets and furniture, repair flooring, clean out your HVAC ducts, or remove mold that we have discovered.

HOW LONG WILL THIS WATER RESTORATION PROCESS TAKE?

There are two phases in the water damage restoration process. In the first phase, we perform any demolition, cleaning, and drying tasks needed to proceed. Generally, this phase takes three or four days, though it might take longer if there is significant damage. The second phase of the project includes repairs and fluctuates depending on the extent of the damage. We've performed restorations in which the second phase lasted a few days and others where it lasted for weeks, but we'll be sure to communicate with you.

IS YOUR WATER CLEANUP COMPANY CERTIFIED?

The Institute of Inspection Cleaning and Restoration Certification (IICRC) closely monitors the standards Coast View Restoration, Inc. follows when performing a cleanup or water restoration project. One of the reasons you can trust us is that we follow the IICRC's stipulation that experienced and trained professionals deliver all restoration projects. We understand the IICRC's standards and work hard to apply them in each case.

HOW MUCH DOES A WATER DAMAGE CLEANUP COST?

It depends on the scope of the project. Our evaluation will explain the overall costs and their justifications. Most of the time, you will be responsible for the deductible only, as most property insurance policies include flood damage. However, the cost of the project will vary, which is why our professionals communicate clearly.

ARE THERE DIFFERENT KINDS OF WATER?

There are three kinds of water, each of which can accompany flooding. It is critical to understand the differences between them because two of them can cause harm to those living or working on your property. They include the following:

Clean Water:

An overflowing sink or busted appliance poses no risk to you or the inhabitants on your property. It can, however, damage your flooring.

Greywater:

Greywater can cause illnesses because it contains a significant amount of chemical, physical, or biological contamination.

Black Water:

Black water is dangerous. It can cause severe illnesses due to the pathogens sometimes found in the water. It comes from seawater, ground surface water, and sewage backups.

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WHAT ARE THE MOST COMMON SIGNS OF WATER DAMAGE?

If you suffered significant flooding, contact us right away to get the water damage under control. However, there are some signs of water damage to be aware of if your house didn't experience a significant flood. Peeling paint and wallpaper, visible mold, moisture and condensation, musty odors, and damp or wet carpets and rugs are all common signs.

WHAT SHOULD I DO IF I SUSPECT A LEAK?

If you suspect a leak, there is always a reason why—a dripping faucet, a higher-than-usual energy bill, a musty smell in the bathroom are usual examples of signs of a leak. The faster a leak is identified and discovered, the better. Leaks can easily turn into water damage if left unattended. If you can't easily identify the cause of the leak but still think there could be a leak, it may be time to call a professional.

I FOUND A WATER LEAK. WHAT SHOULD I DO?

The first course of action should be to turn off your water source right away. You don't want to leave a leak unattended or not act on it immediately, and turning off your water is a good start. After turning off the waterline, try to clean up the excess water that the leak has left using towels. If the leak is extensive and the water spillage is significant, it may also be a good idea to turn off the electricity to prevent an electrical fire. If you can, try to move any water-damaged items out to safety.

WHAT CAUSES WATER DAMAGE, EXACTLY?

The answer is complex, as there isn't directly one reason why. There are numerous possibilities and explanations: natural disasters, plumbing overflow, torrential rainfall, and malfunctioning appliances. While it matters how the water damage occurred, what matters more is how quickly the water damage is dealt with. The longer the water is left, the more severe damage can occur.

HOW CAN WATER DAMAGE MY HOME?

Water damage can cause all sorts of problems, such as deterioration and mold. Water can cause wood to swell, rot, and sweat, as well as damage your walls and sheetrock, which can create prime conditions for mold and mildew to develop as these fungi enjoy damp, dark places. Water can also ruin furniture, carpets, and rugs incredibly easily and should be dealt with promptly. Remember that water damage can grow in severity quickly, which can cause more damage to your home. Therefore, it's important to deal with water damage right away.

CAN I CLEAN UP THIS WATER DAMAGE BY MYSELF?

The tricky part about water damage is how invisible and conniving it can be. What may seem to look dry may have water damage underneath, which can cause mold to develop and cause deterioration. Before doing anything, it's good to get pictures of the incident for your records before you begin to clean and make a list of damaged items and areas. After doing this, there are a few things you can do, such as mopping up excess water and opening windows. As willing as you may be, there is no way to know for sure if the water damage is cleaned up if a professional like Coast View Restoration isn't called. Pros have the tools, expertise, and knowledge to ensure your home is safe, dry, and free from water damage.

SOME OF MY FURNITURE GOT WET. CAN IT BE SALVAGED?

Most of the time, yes. However, the salvation of your furniture depends on how severe the water damage was and how long the water affected the furniture. Coast View Restoration uses high-tech technology and sophisticated techniques to restore furniture, documents, and other personal belongings you may have to the best of their ability.